

# Service manual Counting scale

## KERN CFS

Version 1.0  
5/2011  
GB



CFS-SH-e-1110



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Version 1.0 5/2011

**Service manual**

**Counting scale**

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## Table of Contents

<b>1</b>	<b>Basic information .....</b>	<b>3</b>
<b>2</b>	<b>Technical data .....</b>	<b>4</b>
<b>3</b>	<b>Appliance overview .....</b>	<b>5</b>
3.1	Keyboard overview .....	6
3.2	Overview of displays .....	7
<b>4</b>	<b>Menu .....</b>	<b>9</b>
4.1	Navigation in the menu .....	9
4.2	Menu overview .....	10
<b>5</b>	<b>Adjustment.....</b>	<b>12</b>
<b>6</b>	<b>Technical parameters (configuration bulk material balance) .....</b>	<b>14</b>
6.1	Technical specifications .....	14
6.2	Menu settings .....	15
<b>7</b>	<b>Second balance interface .....</b>	<b>18</b>
<b>8</b>	<b>Error messages .....</b>	<b>18</b>
<b>9</b>	<b>Troubleshooting .....</b>	<b>19</b>
<b>10</b>	<b>Schematics .....</b>	<b>24</b>
<b>11</b>	<b>Explosion diagram .....</b>	<b>26</b>

# 1 Basic information

## Grundlegende Hinweise

**The device must be repaired only by trained specialist staff or personnel with professional formation (such as a repair-specialist accredited by law concerning verification).**

**The service manual is obligatory for repair work.**

**After repair, original conditions of the device have to be restored.**

**Only original spare parts should be used.**

Das Gerät darf nur von geschultem oder beruflich ausgebildetem Fachpersonal (z. B. eichrechtlich anerkannter Instandsetzer) repariert werden.

Die Serviceanleitung ist bindend für Reparaturen.

Das Gerät muss nach erfolgter Reparatur wieder in den Originalzustand zurückversetzt werden.

Es dürfen nur Originalersatzteile verwendet werden.

## 2 Technical data

<b>KERN</b>	<b>CFS</b>
Weighing Units	kg, lb
Warm-up time	2 h
Permissible ambient condition	0° C to 40° C
Humidity of air	max. 80 % relative (not condensing)
Weighing plate, stainless steel	294 x 225 mm
Dimensions of the housing (B x D x H)	320 x 330 x 125 mm
Mains connection	Mains adapter 230 V AC, 50 Hz; balance 9 V DC, 500 mA
Rechargeable battery (Option)	Operating duration approx. 70 h / loading time approx. 12 hours

### 3 Appliance overview



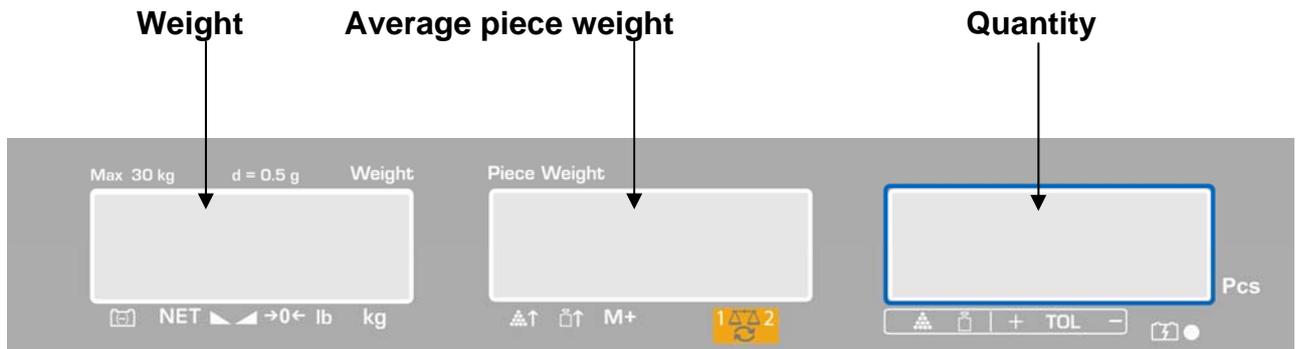
1. Weighing plate / rechargeable battery compartment (under weighing plate)
2. Bubble level
3. RS 232 interface
4. Second balance interface
5. Foot screws
6. ON/OFF switch
7. Mains adapter connection

### 3.1 Keyboard overview



Choice	Function in Weighing mode	Function in Menu
 ... 	<ul style="list-style-type: none"> <li>Numeric keys</li> </ul>	
	<ul style="list-style-type: none"> <li>Decimal point</li> <li>At numeric input number selection to the left</li> </ul>	
	<ul style="list-style-type: none"> <li>Delete key</li> </ul>	
	<ul style="list-style-type: none"> <li>Addition in summation memory</li> <li>Display total weight /number of weighings / total quantity</li> <li>At numeric input digit selection to the right</li> <li>Data output (menu setting "AU OFF")</li> </ul>	
	<ul style="list-style-type: none"> <li>Set or call-up PLU</li> </ul>	
	<ul style="list-style-type: none"> <li>Tolerance control</li> </ul>	<ul style="list-style-type: none"> <li>Call up menu</li> </ul>
	<ul style="list-style-type: none"> <li>Switch-over balance</li> </ul>	
	<ul style="list-style-type: none"> <li>Input of the average piece weight by weighing</li> </ul>	
	<ul style="list-style-type: none"> <li>Numeric input of the average piece weight</li> </ul>	<ul style="list-style-type: none"> <li>Function /parameter selection</li> </ul>
	<ul style="list-style-type: none"> <li>Switch-over weighing unit</li> </ul>	
	<ul style="list-style-type: none"> <li>Taring key</li> </ul>	<ul style="list-style-type: none"> <li>Confirm</li> </ul>
	<ul style="list-style-type: none"> <li>Zeroing key</li> </ul>	<ul style="list-style-type: none"> <li>Back to menu/weighing mode</li> </ul>

## 3.2 Overview of displays



### Display weight

Here the weight of your goods is displayed in [kg].

The arrows [▼] above the symbols show:

<b>NET</b>	Net weight
~	Stability display
→0←	Zeroing display
<b>lb/kg</b>	Current weighing unit

### Display average piece weight

Here the average reference weight of a sample is displayed in [g]. This value is either numerically entered by user or calculated by weighing on balance.

The arrows [▼] above the symbols show:

	Number of parts placed on balance too small
	Piece below minimum weight of piece
<b>M+</b>	Data in summation memory
	Active balance: 1. Reference balance KERN CFS 2. Bulk material balance, e.g. KERN KFP

## Display quantity

Here the current piece quantity (PCS = pieces) or in totalizing mode the sum.

The arrows [▼] above the symbols show:

	Tolerance control in counting mode
	Tolerance control in weighing mode
<b>+</b>	Goods to be weighed above tolerance limit
<b>TOL</b>	Goods to be weighed within tolerance range
<b>-</b>	Goods to be weighed below tolerance limit

## 4 Menu

The menu is structured in the following menu blocks.

1. *F1oFF* Balance and application settings
2. *F2PrE* Settings serial interface
3. *UId* Setting user identification number
4. *SCId* Setting balance identification number
5. *EECH* Configuration balance or balance bridge

### 4.1 Navigation in the menu

<b>Call up menu</b>	⇒ Switch-on balance and during the self test press  . The first menu block <i>F1oFF</i> is displayed.
<b>Select menu block</b>	⇒ With help of  , the individual menu blocks can be selected one after the other.  <i>F1oFF</i> ⇒ <i>F2PrE</i> ⇒ <i>UId</i> ⇒ <i>SCId</i> ⇒ <i>EECH</i> ⇒ <i>F1oFF</i>
<b>Select menu item</b>	⇒ Confirm selected menu block with  . The first menu item is displayed, e.g. <i>F1oFF</i> ⇒ <i>bEEP</i> ⇒ With help of  , the individual menu items can be selected one after the other.
<b>Select setting</b>	⇒ Confirm selected menu item with  . The current setting will be displayed.
<b>Change settings</b>	⇒ Switch into the available settings using  .
<b>Acknowledge setting / exit the menu</b>	⇒ Press  , balance will return to submenu ⇒ Or make more adjustments in the menu or go back to main menu using.
<b>Return to weighing mode</b>	⇒ Press  anew

## 4.2 Menu overview

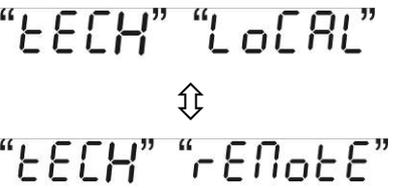
Menu block main menu	Menu item submenu	Disponible adjustments	Explanation
F1 OFF	bEEP	"bEEP" "OFF"	Signal tone switched off
		"bEEP" "on in"	Signal tone on, if weighing value within tolerance limits
		"bEEP" "on out"	Signal tone on, if weighing value outside tolerance limits
	EL	"LITE" "OFF"	Display background illumination off
		"LITE" "on"	Display background illumination on
		"LITE" "AUT"	Background illumination switches on automatically when loaded or a button is pressed
	Unit	"Unit" "Kg/Lb"	Weighing unit can be switched over kg ↔ lb
		"Unit" "kLo"	Weighing unit "kg"
		"Unit" "Lb"	Weighing unit "lb"
	OFF	0/3/5/15/30	Auto-off function, balance will switch off automatically after the set time. Selectable 0/3/5/15/30 minutes.
	"ACC"	"ACC" "on"	Totalizing mode on
		"ACC" "OFF"	Totalizing mode off
F2 Prt	Pnode	Print	Data output of stable weighing values after pressing 
		"AU OFF"	
		"AU on"	Automatic data output of stable weighing values after unloading the balance
		P Cont	Continuous data output of all weighing data, (totalizing deactivated)
	P Ser r E	Continuous data output only weight value.	
	P bAUD	b 600	Baud rate 600
		b 1200	Baud rate 1200
		b 2400	Baud rate 2400
		b 4800	Baud rate 4800
		b 9600	Baud rate 9600

	PARITY	8 n 1	8 bits, no parity
		7 E 1	7 bits, even parity
		7 o 1	7 bits, odd parity
	PTYPE	EPUP	Standard printer setting
		LP50	Not documented
U id	"U id" "AbC234" " "	Shows the current user identification number, max. 6 characters	
SC id	"SC id" "AbC234" " "	Shows the current balance identification number, max. 6 characters	
EECH	Details see chpt. 6	password-protected	

## 5 Adjustment



- The weight to be used depends on the capacity of the scale. Carry out adjustment as near as possible to the scale's maximum weight. Info about test weights can be found on the Internet at: <http://www.kern-sohn.com>
- Observe stable environmental conditions. Stabilization requires a certain warm-up time.

Operation	Display
⇒ Switch-on balance and during the self test press  .	
⇒ Use the number keys to enter password: Either <ul style="list-style-type: none"> <li>• Standard password „0000“</li> <li>or</li> <li>• personal password, input see chapter 6.2</li> </ul> ⇒ Confirm input with  .	
⇒ When using as counting system, the bulk material balance as well as the reference balance must be adjusted. The adjustment process must be carried out on both balances.  Select bulk material or reference balance via  . The appeared  displays the current balance. Acknowledge with  .	
⇒ If necessary, at balance zero display using  select the weighing unit [kg or lb], which shall be used for adjustment. The appeared  displays the current weighing unit. Acknowledge with  .	
⇒ Ensure that there are no objects on the weighing plate. After successful stop check press the  button.	

<p>⇒ The weight value of the required adjustment weight will be displayed.</p> <p>Acknowledge with .</p> <p>⇒ Place the required adjusting weight carefully in the centre of the weighing plate and press  to confirm.</p>	<p>“SEL” “000003”</p> <p>“LoAd”</p>
<p><b>or</b></p> <p>⇒ Enter value of the necessary adjustment weight using numeric keyboard and acknowledge with .</p> <p>In order to achieve high-quality weighing results in the sense of the measuring technology, it is recommended to select the nominal value as high as possible. We recommend 80 % max.</p> <p>⇒ Place the required adjusting weight carefully in the centre of the weighing plate and press  to confirm.</p>	<p>“SEL” “000002”</p> <p>“LoAd”</p>
<p>⇒ After the adjustment the balance will carry out a self-test. Remove adjusting weight <b>during</b> self test, balance will return into weighing mode automatically. In case of an adjustment error or incorrect adjusting weight the display will show an error message (<i>FAILH / FAILL</i>), repeat adjustment process.</p>	

## 6 Technical parameters (configuration bulk material balance)



- ⇒ Changes should only be carried out by trained specialized personnel.
- ⇒ Navigation in menu see chpt. 4.1

In factory the balance **KERN CFS** or the counting system **KERN CCS** are preconfigured in a way that normally no more changes will be necessary. But if there are special conditions of use or if as bulk material balance another weighing bridge (not preconfigured by **KERN**) is connected, in the menu block "EECH" the required settings can be made.

### 6.1 Technical specifications

Supply voltage	5 VDC
Max. signal voltage	0-20 mV
Zeroing range	0-5 mv
Sensitivity	> 0.02 $\mu$ v/internal ADC count
Internal ADC count	500,000 Max. at 10mV input
Resistance parameter	87 $\Omega$ Min., 4 x 350 $\Omega$ load cell
Connector	4 poles
Max. cable length	6 meter
Connection plug	9 pin d-subminiature bushing

## 6.2 Menu settings

<p><b>Call up menu</b></p> <p>⇒ Switch-on balance and during the self test press . The first menu block <i>F1 OFF</i> is displayed.</p>	<p><i>F1 OFF</i></p>
<p>⇒ Press  repeatedly until <i>EECH</i> is displayed. <i>F1 OFF</i> ⇒ <i>F2 Prt</i> ⇒ <i>UId</i> ⇒ <i>SCId</i> ⇒ <i>EECH</i></p>	<p><i>EECH</i></p>
<p>⇒ Acknowledge with . The request to enter the password appears.</p>	<p>"PIN"</p>
<p>⇒ Or as standard password enter four times zero "0000" or the stored password (input see parameter "PIN"). Any other password can be overwritten with "9999".</p> <p>⇒ Acknowledge with .</p>	<p>"PIN" "-----"</p>
<p>⇒ Use  to select the balance which should be configured (bulk material/reference balance). The appeared  displays the current balance. Acknowledge with .</p>	<p>"EECH" "LOCAL" ⇕ "EECH" "rENote"</p>
<p>⇒ Use <b>UNIT</b> to select the weighing unit [kg or lb], where the adjustment shall be made. The appeared  displays the current weighing unit. Confirm with , the first menu item "Cnt" appears.</p>	<p>"EECH" "UNIT" ↓ "Cnt"</p>

<p><b>Navigation in the menu</b></p> <p>⇒ With help of , the individual menu items can be selected one after the other.</p> <p>⇒ Confirm selected menu item with . The current setting will be displayed.</p> <p>⇒ Switch into the available settings using .</p> <p>⇒ Or store with  or reject with .</p>	
<p><b>Parameter selection</b></p> <p>1. Display <b>internal resolution</b></p>	<p>"Cnt"</p>
<p>2. <b>Balance capacity</b></p> <p>Settings only possible on the bulk material balance.</p> <p>⇒ Press , the currently set position of the decimal dot is displayed.</p> <p>Select the desired setting by  and acknowledge on . The currently set capacity is displayed.</p> <p>For changes delete display using  and enter the desired value via the numeric keyboard. Confirm input with . The currently set readability is displayed, for changes see step 3 "Readability".</p>	<p>"CAP"</p> <p>↓</p> <p>"DESC" "000"</p> <p>↓</p> <p>"SEL" "000 100"</p> <p>↓</p> <p>"1 nC" "1"</p>
<p>3. <b>Readability</b></p> <p>⇒ Press , the currently set readability is displayed.</p> <p>Select the desired setting by  and acknowledge on .</p>	<p>"div"</p> <p>Display at selection reference balance</p> <p>↓</p> <p>"1 nC" "1"</p>

<p>4. Automatic zero point correction (<b>Autozero</b>) by changing the display, digits selectable (0.5d, 1d, 2d, 4d)</p> <p>⇒ Press , the currently set value is displayed.</p> <p>Press  to select the desired setting (0.5d, 1d, 2d, 4d) and acknowledge by pressing .</p>	<p style="text-align: center;">“ <u>AZE</u> ”</p> <p style="text-align: center;">↓</p> <p style="text-align: center;">“ AZn ” “ 1d ”</p>
<p>5. <b>Zero setting range</b> Load range where the display after switching-on the balance is set to zero</p> <p>⇒ Press , the currently set zero setting range is displayed.</p> <p>Press  to select the desired setting (0 %, 2 %, 5 %, 10 , 20 %) and acknowledge by pressing .</p>	<p style="text-align: center;">“ <u>0 AUTO</u> ”</p> <p style="text-align: center;">↓</p> <p style="text-align: center;">“ 0 AUTO ” “ 10 ”</p>
<p>6. <b>Zero setting range</b> Load range where the display is set to zero by pressing </p> <p>⇒ Press , the currently set auto-zero range is displayed.</p> <p>Press  to select the desired setting (0 %, 2 %, 5 %, 10 %, 20 %) and acknowledge by pressing .</p>	<p style="text-align: center;">“ <u>0 nARL</u> ”</p> <p style="text-align: center;">↓</p> <p style="text-align: center;">“ 0 nARL ” “ 2 ”</p>
<p>7. <b>Password</b> input for menu block „<u>ECH</u>“</p> <p>⇒ Press , “ <u>P i n 1</u> ” is displayed. Use the numeric keyboard to enter the desired code and acknowledge with .</p> <p>⇒ “ <u>P i n 2</u> ” is displayed, request to repeat the password input. Enter code anew and press  to acknowledge. At successful input, “ <u>donE</u> ” is displayed, at wrong input “ <u>FAI L</u> ”. In this case repeat the code input.</p>	<p style="text-align: center;">“ <u>P i n</u> ”</p> <p style="text-align: center;">↓</p> <p style="text-align: center;">“ <u>P i n 1</u> ”</p> <p style="text-align: center;">↓</p> <p style="text-align: center;">“ <u>P i n 2</u> ”</p> <p style="text-align: center;">↓</p> <p style="text-align: center;">“ <u>donE</u> ”</p>

## 7 Second balance interface

When using as counting system, the weighing bridge must be connected with a suitable cable via the second-balance interface.

9 pin d-subminiature bushing of the balance		Connection of weighing bridge, e.g. KERN KFP
Pin no.:	Balance connection	
Pin 1 or 2	EXC+ (5V)	see labelling of load cell
Pin 4 or 5	EXC- (0)	
Pin 7	SIG-	
Pin 8	SIG+	

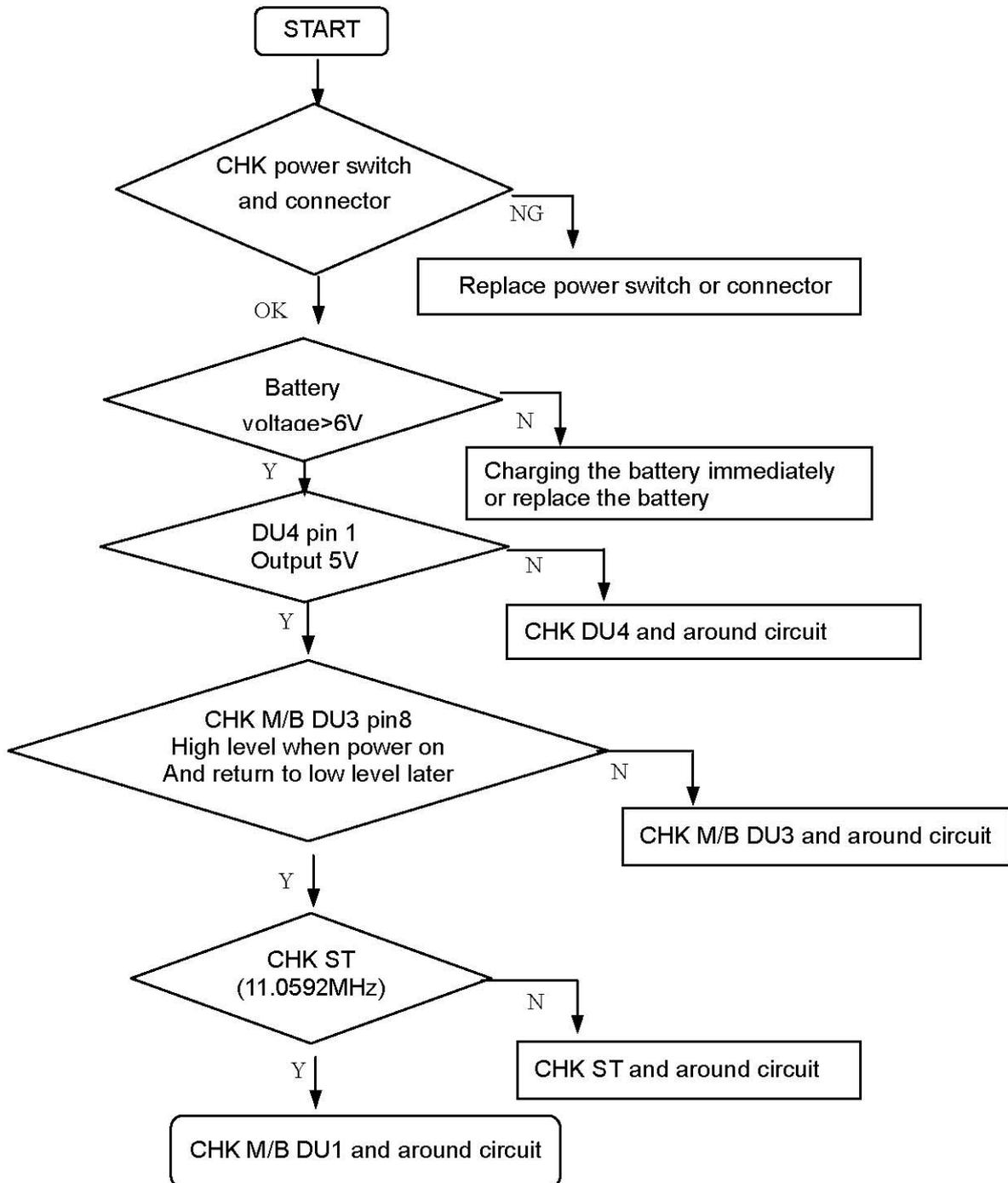
## 8 Error messages

Error message	Description	Possible causes
"Err 4"	Zeroing range exceeded due to switching-on balance or pressing  (normally 4% max)	<ul style="list-style-type: none"> <li>• Object on the weighing plate</li> <li>• Overload when zeroing</li> <li>• Improper adjustment</li> <li>• Damaged weighing cell</li> <li>• Damaged electronics</li> </ul>
"Err 5"	Keyboard error	<ul style="list-style-type: none"> <li>• Improper operation of the balance</li> </ul>
"Err 6"	Value outside the A/D changer range	<ul style="list-style-type: none"> <li>• Weighing plate not installed</li> <li>• Damaged weighing cell</li> <li>• Damaged electronics</li> </ul>
FRI L H / FRI L L	Adjustment error	<ul style="list-style-type: none"> <li>• Improper adjustment</li> </ul>

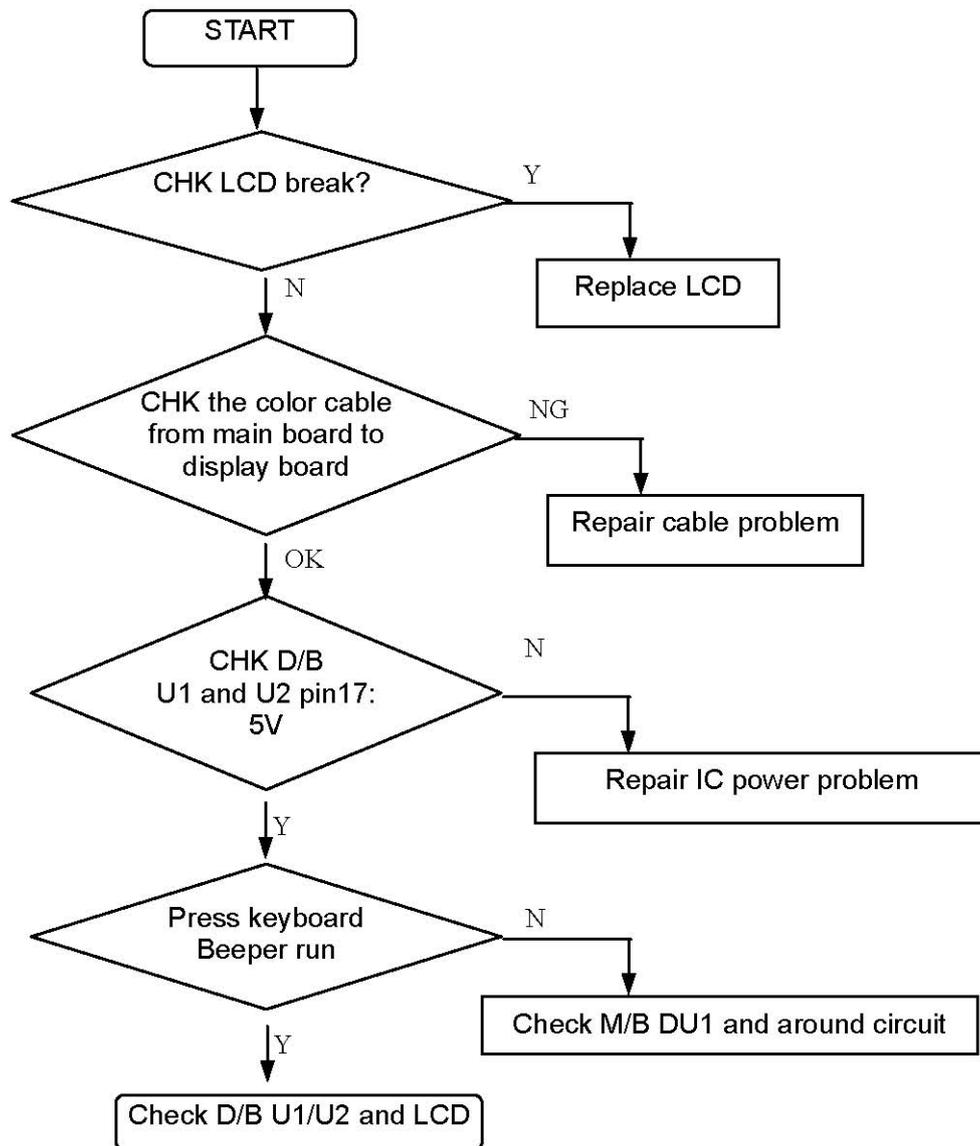
Should other error messages occur, switch balance off and then on again. If the error message remains inform manufacturer.

## 9 Troubleshooting

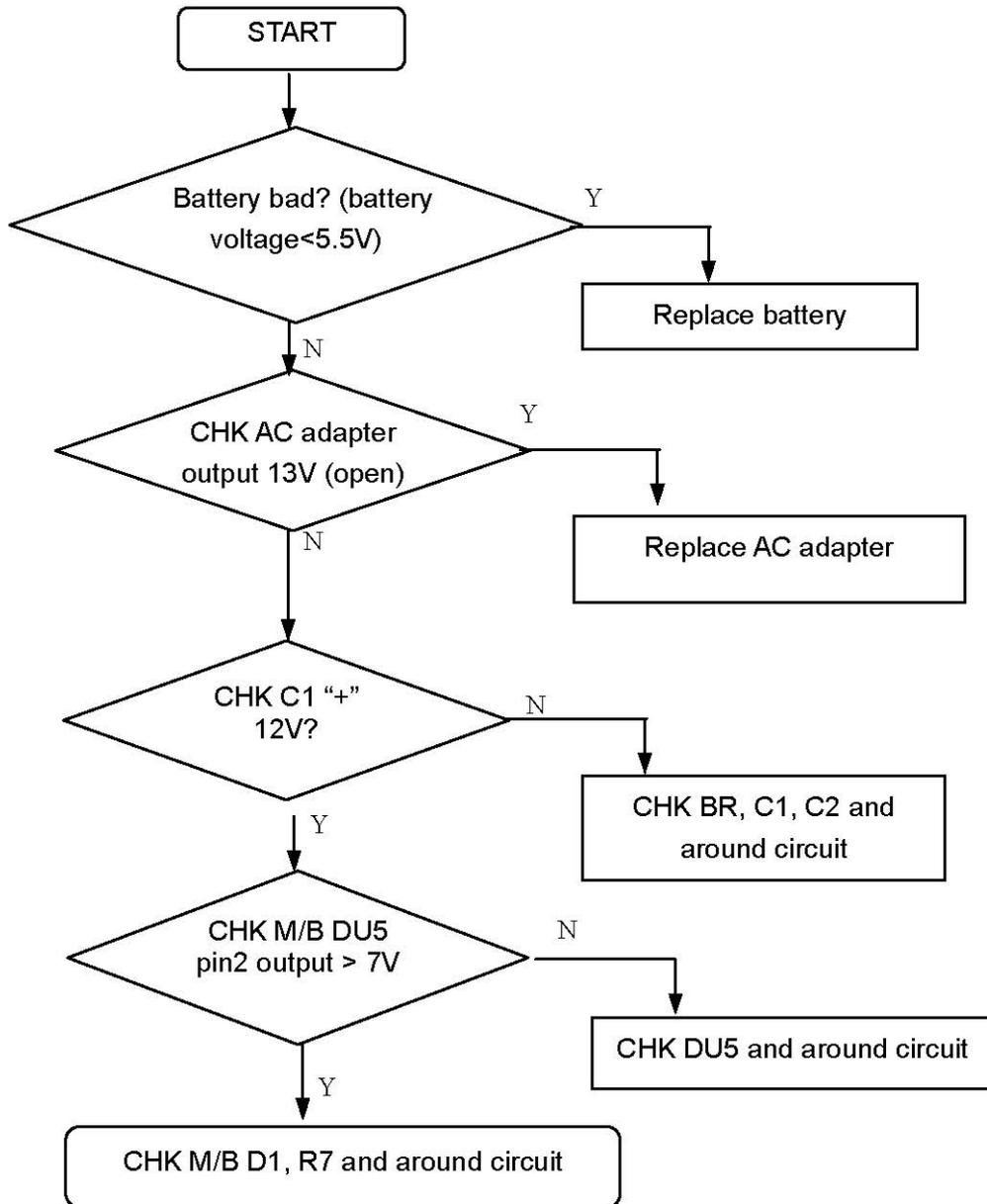
### A. Unit does not turn on



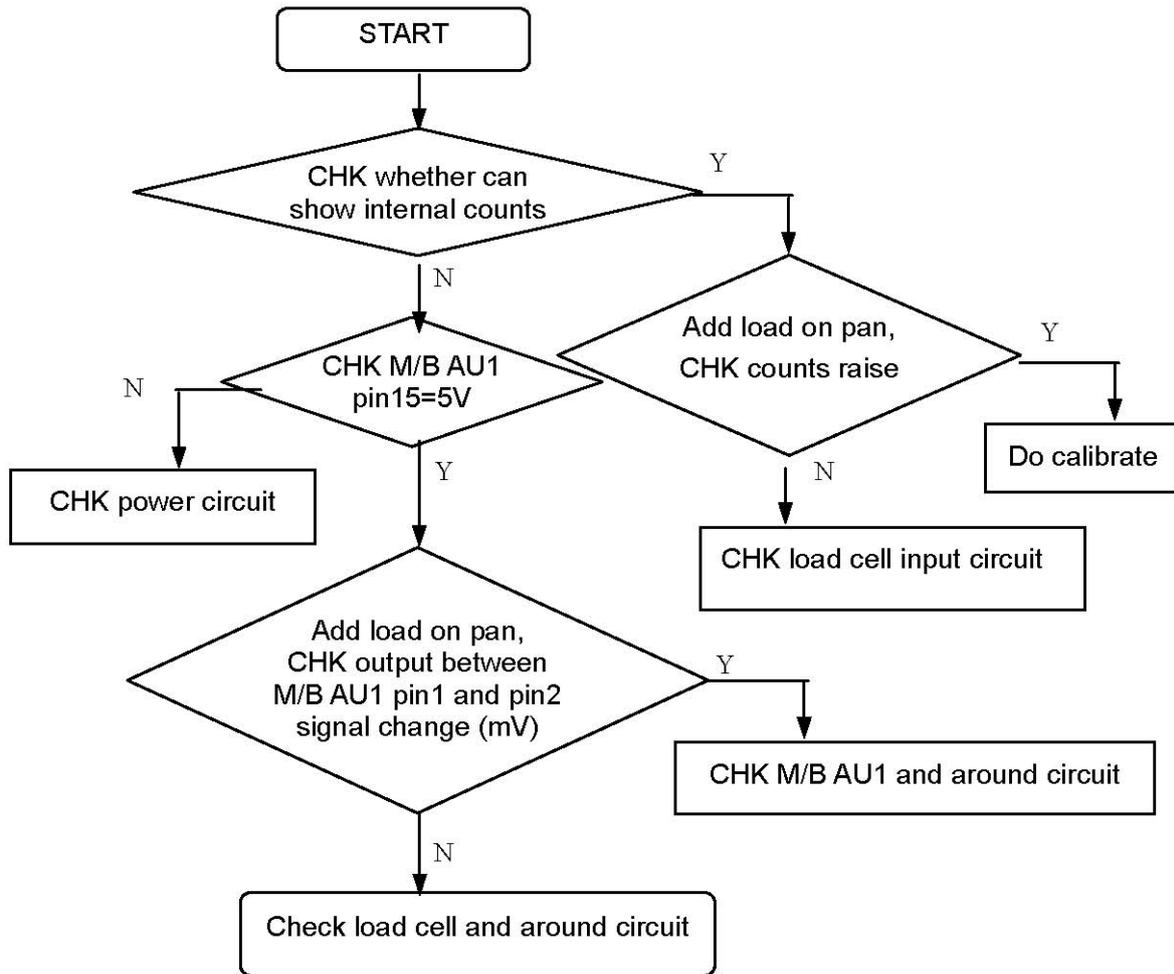
## B. No display indication



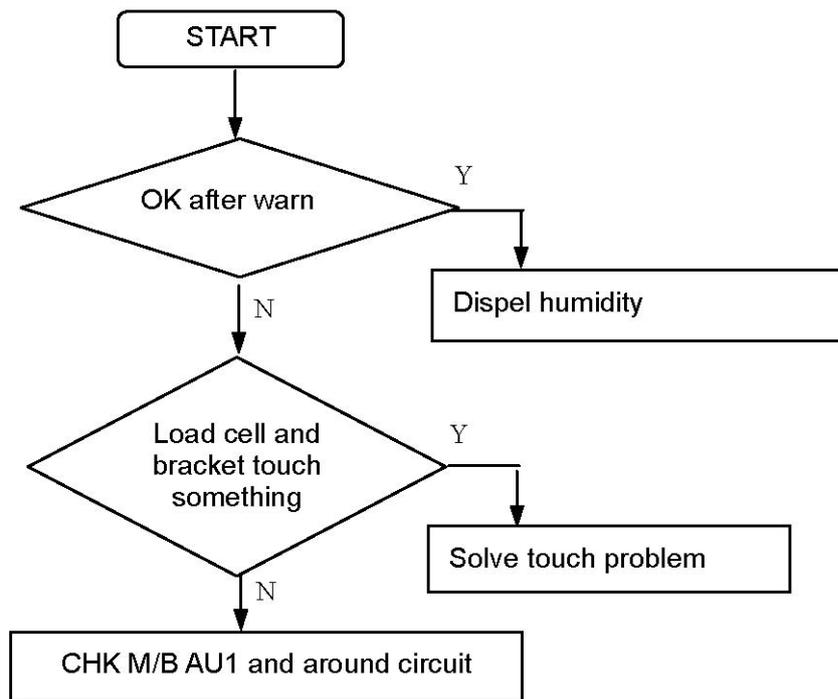
### C. Can't charge the battery



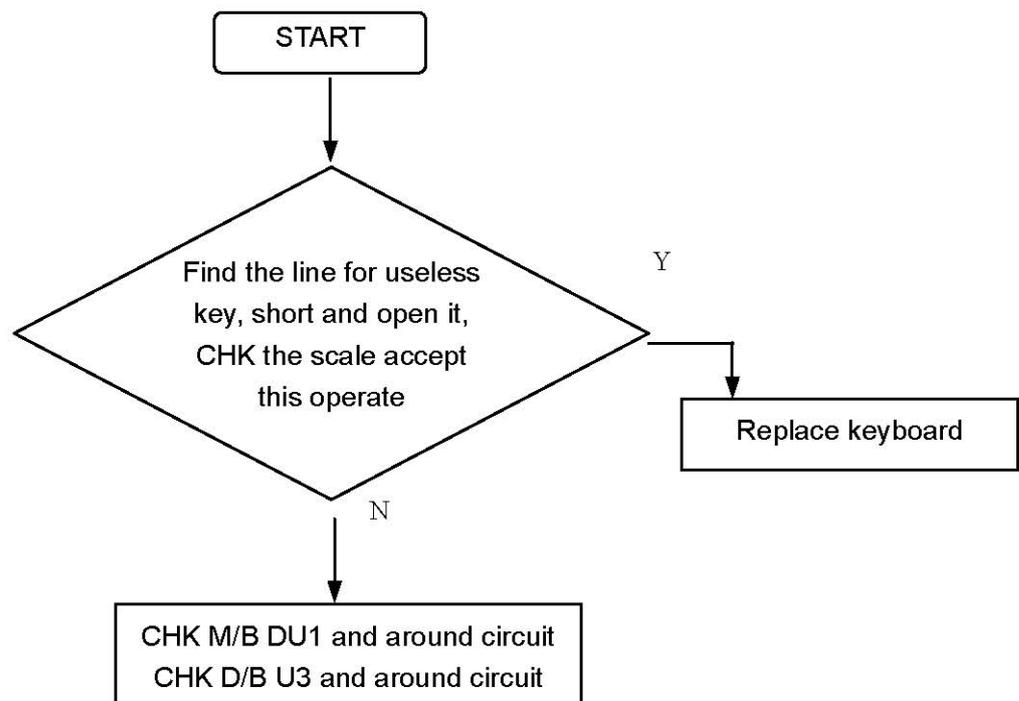
### D. Can't weigh



### E. Unstable readout



### F. Keyboard without function

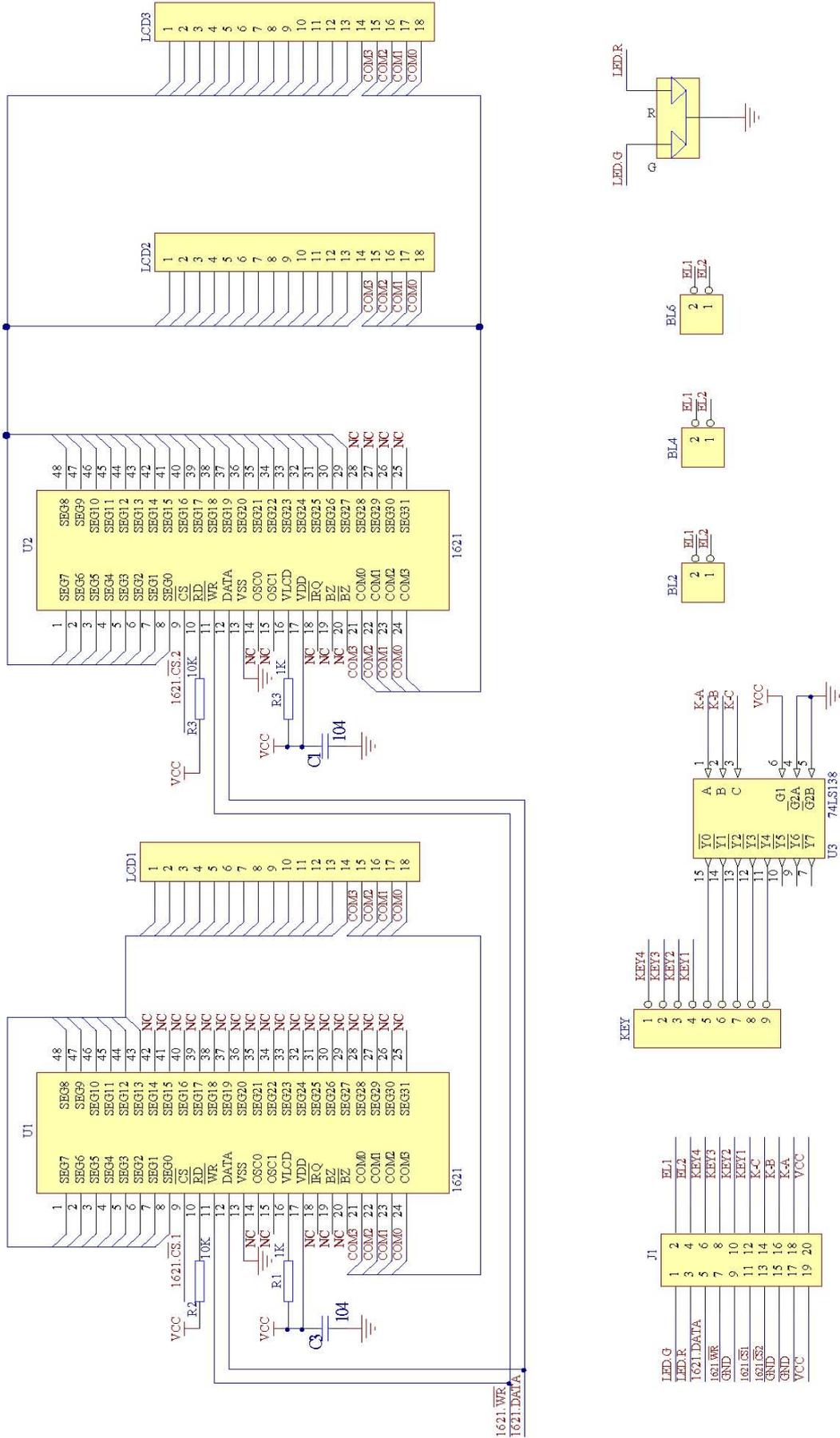


Note:

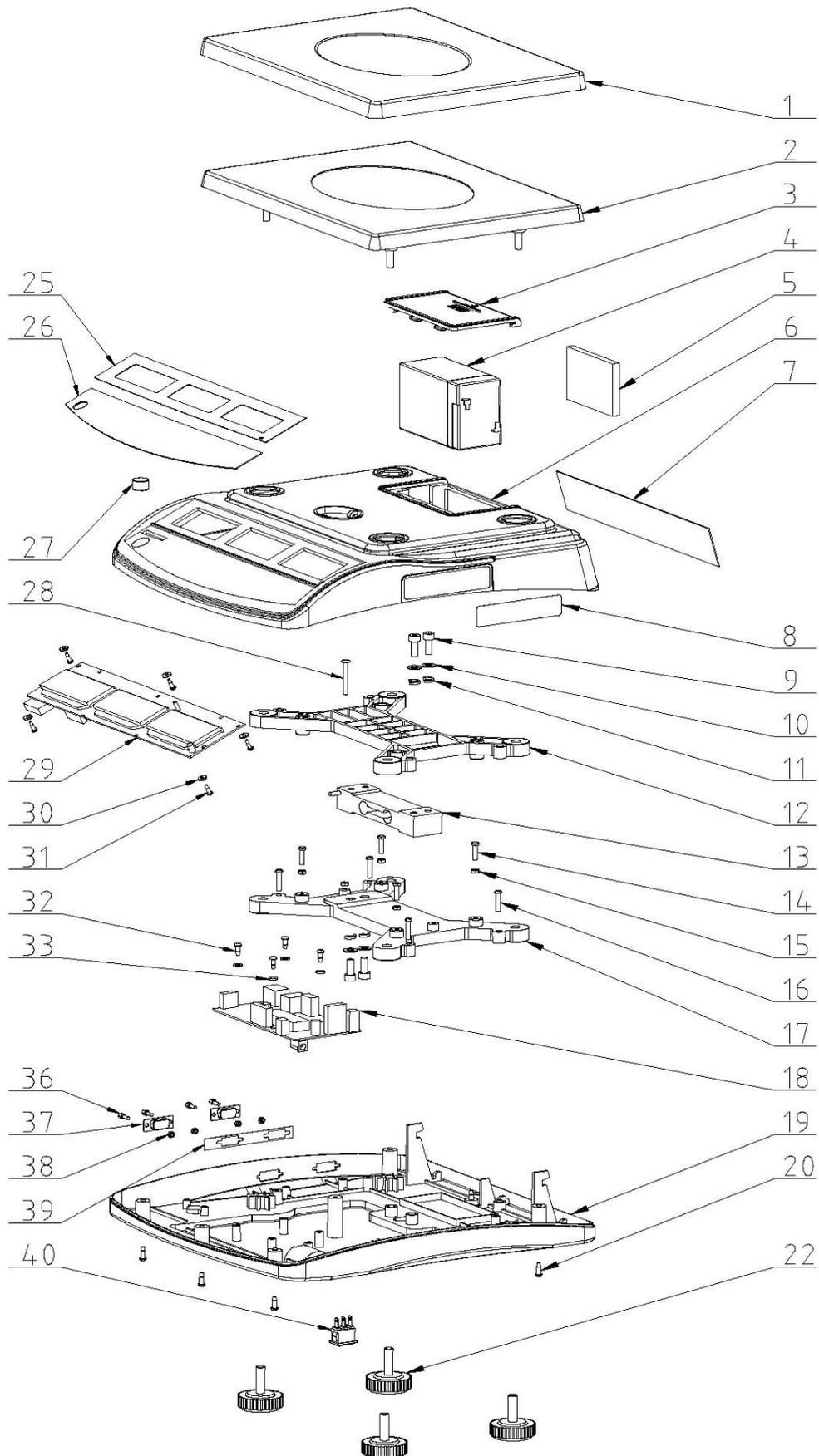
M/B means main board, D/B means display board. CHK means check.



# Display



# 11 Explosion diagram



No.	Parts name	Qty	Material	Spec
1	pan	1	SST	230mmx300mm
2	pan	1	ABS	230mmx300mm
3	battery cover	1	ABS	
4	rechargeable battery	1	lead acid	6V/4Ah
5	foam	1	CR	
6	top cover	1	ABS	
7	rear overlay			
8	name plate	1		
9	internal hexagon screw	4		M6x20, 8.8
10	washer (M6)	4	65Mn	200-300HV
11	spring washer (M6)	4		HRC42-50
12	load cell upper bracket	1	Aluminum	
13	load cell	1		
14	hexagon screw	4	20Mn	M4x16
15	hexagon nut	4		M4
16	"+" triangle thread screw	4	20Mn	M4x20
17	load cell lower bracket	1	Aluminum	
18	main PCB	1		
19	bottom cover	1		ABS
20	self thread screw	5	20Mn	4x12
22	foot	4	PVC	
25	front display overlay	1		
26	keyboard	1		
27	level bubble	1		14.7mm
28	screw	1		M4x35
29	front display PCB	1		
30	insulative washer	7	EDPM	8x3.1x1.2t
31	self thread screw	5	S18C	3x12
32	self thread screw	5	S18C	4x8
33	insulative washer	4	EDPM	10x4.2x1.2t
34	"+" self thread screw	2	20Mn	3x10
36	screw for D connector	4		
37	D type connector	2		
38	hexagon nut for D connector	4		
39	RS-232 overlay	1	PC	
40	power switch	1		